



0000178679

Arizona Corporation Commis:
Utilities Complaint Form

Investigator: Mary Mee

Phone: <<< REDACTED >>>

Opinion Date: 4/3/2017

Opinion Number: 2017 - 139917

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed

Closed Date: 4/3/2017 8:13 AM

First Name: Stan

Last Name: Kingman **Account Name:** Stan Kingman

Address: <<< REDACTED >>>

DOCKETED

City: Sedona

State: AZ

APR 5 2017

Zip Code: 86339

Home: <<< REDACTED >>>

Cell: <<< REDACTED >>>

Email: <<< REDACTED >>>

Company: Arizona Public Service Company

Division: Electric

Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

Honorable Commission, After not following directives set in place by this Commission, in Decision # 69736, APS aggressively went ahead with "forced" deployment of "smart" meters. Decision # 69736 specifically states: and I quote, "...and provide individual customers upon customer request," and then again "...shall provide each customer requesting..." There is NOTHING here to stand on as a legitimate basis for making "smart" meters mandatory ... absolutely NOTHING. This violation alone is a serious enough cause drawing question to the viability of Pinnacle West to operate a Utility and do business in this State; as well as the primary integrity of this Commission in not following its own decisions as a statutory regulator. All against a backdrop of fraudulent and corrupt behavior that reeks of foul play at every turn. It only gets worse from this initial violation to present. The numerous real issues related to "smart" meters: devastating health consequences, ridiculous invasion of privacy, safety, security and trespass are all assaults upon the People of a most serious nature. These issues of paramount importance have been whitewashed with unscrupulous misrepresentations and flat out untruths this Commission has continued to allow. And there is NO financial benefit here for ratepayers. In fact APS now wants more money from us all to pay for its "smart" grid fiasco. The financial cost of which, is insanely backwards; a huge money pit without end. This has nothing to do with the service of supplying electricity to its customers; the sole purpose this regulated monopoly (APS) is permitted by Statute to engage in. "Smart" meters with such a short service life and a continual need for updating their support system is a ghastly expense. That no one requested, nor would request, if told the whole truth of its financial costs and heinous shredding of the rights of the People. Not to mention this over engineered equipment being extremely fickle, as well as riddled with design flaws rendering its already unjustifiably short life span even shorter, with unreliable inaccuracies that cannot be trusted. These problems do not occur with the very stable and time tested analog meters that are mere pennies on the dollar as compared to flawed "smart" meters that are wildly upside down in acquisition & operational cost. The numbers add up alright - to be absurdly unfair to ratepayers in every way. This madness must be stopped at once. The Commission was, and has been, continually apprised of the countless devastating problems and lack of feasibility associated with "smart" meters (aka AMI). You were being informed long before wide spread deployment of "smart" meters; but the Commission did not respond with due diligence. They did no sufficiently thorough independent research, fact checking nor proper investigation of APS's continual gross misrepresentations. Necessitating that the People, on their own accord at great effort & expense do your work for you. It is way past time to step up and side with the truth of these matters and commence an expedient all out restoration of order to this horrendous mess the Commission allowed through derelict of duty. There is NO remedy for this issue of "smart" meters short of returning all analog meters with their long history of reliable and stable accuracy. Far and away the cheaper more effective and accurate method of metering. Minus the long list of egregious hazards and violations of the People's rights. The Commission has broken the trust of the People; and it is the work of the Commission to rebuild it. Laws are being broken by both APS and this Commission on a regular basis. Becoming aware of these findings is far more than alarming. This rate case needs an outcome that be nothing less than a complete and sweeping reform; if to

Arizona Corporation Commission Utilities Complaint Form

follow the law and serve the People honestly as the law intends. Below is the short list of violations: Laws in violation: A.R.S. § 13-301 Accomplice A.R.S. § 13-1804 Extortion A.R.S. § 13-2702 Perjury A.R.S. § 40-36I, & Article 15 Section 3 Arizona Constitution Just and reasonable Stan Kingman P.O. Box 1168 Sedona AZ 86339

		Investigation	
Date:	Analyst:	Submitted By:	Type:
4/3/2017	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			
